

# COVA

*Creating opportunities  
that work*

Dear Wade and Crew,

If there is an entity that has to be trusted implicitly, it's the construction and management company when taking on a project such as the renovation of COVA's new address this year. We chose MCR Services, Inc. and we are sure it is the best choice we could have made. Quality construction, adherence to time frame, selection of materials, managing subcontractors, etc., etc. – you did it all and you did it well!

Anyone who knows me knows I can be difficult to please. I believe the word is "perfectionist". You, your staff, and your skilled craftsmen not only pleased the perfectionist, but also exceeded our expectations. MCR's attention to customer service, professionalism, quality workmanship, respect for budget, and project management skills were outstanding.

Kenny Westrick, Del Smith, and above all, Bill Rhoads: we gave you a tough order and you filled it in just two months from start to finish, in unbearably hot weather, and you were always real gentlemen. Thank you from the bottom of our hearts!

With warm regards,

  
Judy Braun  
President

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