

October 3, 2009

Wade Hungerford  
MCR-Management Construction Services  
638 E. Fifth Ave  
Columbus, OH 43201

Dear Wade:

I just wanted to write a note to let you know that your company accomplished a superb renovation of the Delta Tau Delta house at The Ohio State University in a very short period of time this last summer. The project was originally scheduled to begin in mid June but was delayed several weeks due to factors not in your control. As soon as you were given the go ahead your team took control, worked closely with your sub-contractors and suppliers, kept me informed on a daily basis, and finished a few days before the planned finish date.

The credit for a job well done has to go with the professionals who work for MCR; Robert Frost and John Walko. Both were on the job early and left late to make this project work for our satisfaction. The periodic reviews that John conducted and his follow up on any loose ends resulted in my being completely satisfied with the end result. I visited the site almost every day to check on the status of the renovation. Every question I had for Rob Frost was answered quickly and accurately. His knowledge of the job and his hard work allowed me to plan a very important lunch for our alumni and undergrads on September 11<sup>th</sup> prior to the planned September 15<sup>th</sup> finish date. Rob, John and your excellent partners, sub-contractors, worked together to finish the job the day before our lunch and tour of the facility. I knew from working with Rob and John early on that they would deliver the house in a finished condition for the lunch on September 12<sup>th</sup>. I certainly was very appreciative of their hard work.

Also from our early planning meetings I was impressed with Jose' Vega's estimates for the project. His response to my questions was always timely. In addition, Del Smith who filled in for John Walko when he took planned vacation at the beginning of construction, performed well and was very responsive to my questions. John being gone for a week didn't disrupt the early work on the project because of the team nature of your organization. Del picked up the ball, ran with it, gained yardage and then handed it off to John when he returned.

The hallmark of a good organization is communication and MCR does that very well. I appreciated meeting with you and John to wrap up last week. Good luck in this difficult economy and if I can be of help to your fine organization let me know.

Sincerely,

Buck



**Millard B. "Buck" Byrne**  
**President**  
**Beta Phi of Delta Tau Delta House Corporation**  
**Located at The Ohio State University**